

Minute of the **Health and Social Care Special Interest Group** held at 10.30am on Friday 16 November 2018 in the Board Room, VAO



**Present:** Andy Spence-Jones (Chair / Advocacy Orkney) Gary Amos (VAO), Gail Anderson (VAO/ representative IJB Board), June Anderson (RSO), Irene Bews (Orkney Disability Forum), Phyllis Braby (Orkney Heart Support Group), Mona Budge (Versus Arthritis), Julian Branscombe (VAO/ Papay Development Trust), Erika Copland (HomeStart), Linsey Drever (VAO), Caron Jenkins (Versus Arthritis/ representative IJB Strategic Planning Group), Sandra Towrie (IJB Carer representative / Sanday Development Trust), Patricia Urquhart (Samaritans), Karen Williams (Vital Talk)

**In attendance:** Cecily Cromby (minutes), Gerry O'Brien (Chief Executive, NHS Orkney).

## **1 Welcome and update from Gerry O'Brien**

Andy welcomed those present and thanked them for attending. Andy welcomed Gerry O'Brien to the meeting and invited him to address the group. Gerry advised that he would like more engagement between the NHS and third sector. He noted the need to draw on the expertise of third sector organisations and to involve them, and their service users, in planning and prioritising services. Gail noted the importance of using groups like the Health and Social Care group to contribute to discussions.

Gerry discussed the progress of the new hospital building and noted that it should be used as a trigger for change. This could include how services could be delivered differently, the role of volunteers and other community benefits such as the use of meeting rooms.

Julian asked about plans for preventive strategies in health and social care. Gerry stated that prevention was fundamental and noted that the Public Health team would move into the new hospital building. He noted that he was keen to push the work of the Living Well group and that ideas had been discussed and challenges identified. Members discussed the importance of investing in preventive services and utilising the strong and supportive community in Orkney. Members discussed the need to ensure that those in remote communities and those without access to transport had equal access to services. Gerry agreed that flexibility was important and that the use of technology and transport would be discussed.

Members discussed the move to the commissioning of services. Gerry agreed that it had been a slow process and that the integration agenda had got in the way of commissioning in Orkney. He discussed the commissioning process and would like OHAC to be brave enough to offer longer term (5 year) commitments to services. Members discussed the need to consider added value in the commissioning process and noted the importance of secure core funding when dealing with external funders.

Phyllis discussed the effects on the physical and mental health of Orkney Heart Support Group members of the lack of a heart failure nurse in Orkney, despite campaigning for 7 years. Gerry noted the lack of exemplary performance of the NHS in failing to recruit a heart failure nurse and stated that the community had been let

down. He discussed the need to look at methods of advertising used in the recruitment process and the issue of 'packaging' job roles to include multiple skills and responsibilities.

## **6 ACEs Collective update**

Agenda item 6 was brought forward to enable Gerry to take part in the discussion. Erika advised that she was Chair of the ACEs Collective and provided an overview of the ACEs agenda. She reported that the last meeting of the group had been very well attended from across the sectors and that there was a real enthusiasm to take the work forward. The group were working to identify gaps in services and look for funding to fill those gaps. Erika advised that the group had been approached by the WAVE Trust to bid for a pilot project which would see a local co-ordinator take the ACEs work forward. Members discussed that the ACEs work fitted well with the Public Health priorities. Gerry noted that Children's Services were one of the top priorities and were at the heart of the prevention agenda.

Gerry noted that he would be happy for members to contact him directly and to meet with local organisations and groups at times to suit them. He suggested that it would be helpful for Louise Wilson, Director of Public Health, to attend a meeting of the H&SC group.

Members thanked Gerry for his attendance and contribution to the meeting. Gerry left the meeting.

Patricia gave an update to members about the work that Samaritans are doing with schools on mental wellbeing and noted that sessions were planned at KGS and Stromness in March 2019.

## **2 Apologies**

Apologies had been received from Hilary Allen (CAB), Zeldia Bradley (Orkney Rape & Sexual Assault Service / Cruse Bereavement Care), Frazer Campbell (Blide Trust), Diane Foubister (Age Scotland Orkney), Carolyn Griffiths (Access Panel Orkney), Lindsey Johnston (VAO), Gillian Learmonth (YPeople), Michael Mahoney (Orkney Diabetes Group), Gillian Skuse (Age Scotland Orkney), Michelle Ward (Women's Aid Orkney).

## **3 Notes of previous meeting held on 21 September**

The notes were approved. Proposed by Gary and seconded by Erika

## **4 Matters Arising not on the agenda**

There were no matters arising.

## **5 Integrated Joint Board:**

### **5.1 Board Meeting 3 October (papers attached)**

Gail asked members for comments or questions.

## **5.2 Strategic Commissioning Group (verbal update)**

Caron reported that the meeting scheduled for 9 October had been cancelled at short notice. The next meeting was scheduled for Tuesday 20 November and the agenda contained a slot for a third sector carer and service user. Members noted that it was important to use the agenda slots and suggested that issues from this meeting could be taken to the Strategic Commissioning Group.

### **7 Identifying Third Sector emerging priorities and service pressures**

Gail highlighted the importance of third sector organisations identifying their priorities and pressures for use in discussions with the Strategic Commissioning Group. She noted that only 8 organisations had returned their information. She noted that several common themes had emerged, including: capacity to respond to increased demand; increasing complexity of cases; uncertainties regarding funding and inability to plan ahead; difficulties with recruitment of staff and volunteers.

Those who had completed the exercise reported that it had been a very useful process. The information would be re-circulated with a submission deadline of 23 November.

**Action: Cecily**

### **8 Understanding what the third sector offers: developing service user outcome chains – workshops (papers attached)**

Andy noted that she had found the process of developing the outcome chains very useful and that Advocacy had involved staff members in the process. Gail advised that it was important for organisations to complete the outcome chains for use in budget discussions and to inform statutory services and elected members about the work of the third sector. Gail highlighted that it was important for all third sector services to complete the exercise, including those who did not receive OIC funding.

The templates would be re-circulated with a submission deadline of 14 December.

**Action: Cecily**

### **9 Attached for information:**

#### **a. We need to talk about Integration – anthology**

Andy encouraged members to read the document. Members discussed the need to move away from a hospital-centric view of health and integration. Gail noted that at a recent IJ Board development session it had been acknowledged that the role of the Integrated Joint Board was to agree priorities for inclusion in the Strategic Commissioning Plan, allocate commissioning budgets and scrutinise progress. Members discussed the significant changes required to achieve full integration and a member suggested that an expert in change management should be involved in the integration process. The risks involved with not effectively managing the integration process were discussed and it was agreed that this should be taken to the next Strategic Planning Group meeting.

**Action: Caron/Gary**

## 10 AOCB

**TSF Digital Platform** – Gary advised that the new platform was working and encouraged members to view it. Any members experiencing difficulty logging in should contact Cecily or Gary.

**Community wellbeing posts at VAO** – Gail reported that Aspiring Community funding had been secured for two posts at VAO to look at delivering services in some of the isles.

**Your Islands Your Choice 2** – Gail advised that some islands had yet to respond with dates for refresher sessions and that visits arranged so far had been positive with good turnout.

## 11 Date of next meeting:

Members decided to continuing meeting on Fridays every two months.

Subsequent to the meeting the following dates were set. All meetings will be held at 10.30 in the MacGillivray Room, Orkney Library and Archive.

Friday 18 January 2019

Friday 15 March 2019

Friday 17 May 2019

Friday 19 July 2019

Friday 20 September 2019

Friday 15 November 2019