



Minute of the Third Sector Forum meeting held at 11am on Thursday 28 January 2016 in the VAO Board Room, Anchor Buildings, Kirkwall

**Present:** Sheila Garson (VAO), Hillary Allen (PASS), Gail Anderson (VAO), June Anderson (RSO), Irene Bews (Orkney Disability Forum), Phyllis Braby (Orkney Heart Support Group), Frazer Campbell (Blide Trust), Simon Gordon (OACAS), Jan Judge (For Arts Sake), William MacLean (Red Cross), Alan Manzie (VAO), Bryan Milner (CAB), Gerd Peters (Scottish Health Council, Orkney), Sandra Rodwell (Orkney Creative Hub), Pat Shields (Orkney InfoNet and Access Panel Orkney), Andy Spence-Jones (Advocacy Orkney), Olivia Tait (Crossroads Orkney)

**In attendance:** Cecily Cromby (minutes)

**1 Welcome**

Sheila welcomed those present and thanked them for attending.

**2 Apologies**

Apologies had been received from Helen Castle, Erika Copland, Michelle Koster, Gillian Skuse, Debbie Sutherland, Jayne Traynor.

**3 Guest speakers:**

**Kirkwall Townscape Heritage Initiative (KTHI) – Andrew Golightly, Project Officer  
LEADER – Amy Esslemont, Development Officer**

Andrew Golightly provided an overview of the KTHI, looking at the context, challenges, key aims and themes. The presentation was circulated to the group.

Andrew encouraged members to get in touch if they wished to discuss things further. The group discussed the problem of parking on Victoria Street. Andy noted that vehicles often park in front of the Advocacy Orkney office, blocking the signage and sometimes blocking the entrance. Members noted the lack of parking wardens and therefore enforcement. It was noted that the parking bays outside Spence's shop were to be reconfigured, with the number of bays being reduced to provide more disabled spaces. Pat advised that badges should be available for people with a temporary disability.

Members also discussed the need for more seating in Kirkwall. Andrew advised that KTHI are looking at this.

Amy Esslemont provided an overview of the Orkney LEADER programme 2014-2020. Amy encouraged members to get in touch with ideas and highlighted that the remit of LEADER is very wide. A summary of the presentation was circulated to the group.

**4 Minutes of the last meeting**

The minutes of the meeting held on 19 November 2015 were approved.

## 5 Matters Arising

**TSF 24 September 2015, Item 6. Integrated Joint Board** – Gail informed members that Jeremy Richardson had advised that he felt the last sentence of the section in the minutes - *'The representative would not be expected to represent the view of all carers'* - may be misinterpreted. Members agreed that it would be difficult for a representative to represent the specific interests of each carer but to bring to the discussion information and experience about issues of importance to the carer role.

**Item 7. Integrated Care Fund 2016-17: Identifying innovative activities/projects** – Gail advised that the proposed activities and projects had been put forward to the group, but no action had yet been taken.

## 6 Community Planning and Integrated Joint Board Elections (verbal update)

Gail noted that a lot of work had been carried out to promote and invite nominations for the Integrated Joint Board and Community Planning Delivery Groups within a very short timescale.

### Community Planning Delivery Groups

Unfortunately no nominations were received for the Community Planning Delivery Groups. Gail advised that a conversation was needed about where to go from here. She noted that this might initially rest with the small sub group of the Third Sector Working Group (TSWG) who had led work on developing the process. She noted that the nomination and election process was the method chosen by the Third Sector itself at the workshop held on 26 March 2015.

Gail requested feedback on the barriers to nominations. Members thought the main barrier was time and capacity. Gerd noted that people may not see a tangible benefit from the commitment. Andy noted that she thought that others would apply for the role. Gail noted that the Delivery Groups are well populated by the third sector and suggested that there may be scope for one of these individuals to be the representative.

Gail advised people to contact her with further feedback. Members agreed that the small working group of the TSWG take this work forward and report back to the TSF.

### Integrated Joint Board

Gail advised members that service user representatives for the Integrated Joint Board and Strategic Planning Group had been appointed. Gail noted that as only one nomination for each group was received there would not be an election process and advised that the names of the representatives would be released in due course.

Unfortunately no nominations for carers representatives were received. Olivia advised that she had received enquiries from people who would like to be involved but did not have the time. Gail advised that she would speak to the Alliance to see how they have approached the issue.

Members discussed the short timescale given for the nomination process and agreed that it was an issue. Gerd advised that this was a national issue which had been put to the Scottish

Government. The Scottish Government's response was that sufficient warning had been given and that those areas who took longer to adopt a model had to rush this process. Gail advised that a paper with recommendations will be put to the Integrated Joint Board.

### **Peer Network**

Gail encouraged members to sign up to the Peer Network and advised that each individual could contribute as much or as little as they wished. The Working Group had agreed that the Peer Network could form the constituency for services users. Gerd highlighted the importance of involvement in the Peer Network, noting that there would be many changes to health care under the new Integrated Joint Board and people needed to feedback and do so earlier rather than later. The Peer Network would be able to capture the experiences of people across the community and services. Gail advised that information would be circulated and available on the VAO website.

### **7 Inter-Agency Working Group on Refugees**

Gail informed members that she attended a meeting in December to discuss the support needed for refugees. A wide number of agencies were represented. Gail noted that Orkney Islands Council had offered to house refugees, but that there was still uncertainty if any would come. It was expected that numbers would be small – in the region of 2-3 families – due to housing capacity. She advised that a small working group had been formed.

Gail noted that she had spoken with colleagues in Argyll and Bute about their experience and the role of the Third Sector Interface (TSI), third sector organisations and volunteers. William noted that the Red Cross was very involved in the refugee crisis, both at home and abroad. Members agreed that as the number of potential refugees was small, the impact on third sector services would likely be small.

### **8 Draft Annual Policing Plan Consultation (papers attached)**

For information

### **9 Report on the Buurtzorg Model of Health and Social Care (attached for information)**

Circulated following the discussion at the previous meeting.

### **10 Member Updates**

**Scottish Health Council, Orkney** – Gerd highlighted the importance of the Integrated Joint Board service user representatives and encouraged everyone to get involved with the Peer Network.

**Advocacy Orkney** – Andy noted that Advocacy had received 18 new referrals since Christmas and advised that there was a significant increase in Child Protection cases. She explained that a lack of entitlement to Legal Aid was resulting in an increasing caseload for Advocacy Orkney. Andy noted that Advocacy Orkney were keen to avoid having a waiting list but were experiencing real capacity issues and had to prioritise cases.

**Relationships Scotland Orkney** – June reported that RSO were experiencing an increase in referrals and were 30% up on all services compared to this time last year. She noted that other Relationships Scotland services across the country had experienced a similar increase.

**OACAS** – Simon reported that OACAS were experiencing an increase in referrals and were 30-40% up on services compared to this time last year. He noted that alcohol consumption has gone up and that alcohol related health issues are occurring in much younger age groups. He noted that there was an increase in consumption in middle aged women and women in employment.

**Red Cross** – William noted that due to changes in funding the Red Cross now request donations for the use of the bus. He advised that unfortunately donations are not always received and minimum cost requests will be put in place in April. He noted that they would not turn anyone away if unable to pay.

William advised that there was an increase in use of the ‘Step-Down’ facility in Glaitness Park. He explained to members that the facility was a 3 bedroom bungalow which had been adapted for disabled use and was designed to help prevent hospital admissions and allow earlier discharge from a hospital stay – for example for use following an amputation while an individual’s own property was adapted. Gail noted that the facility had been developed as a result of joint planning by the Third Sector who recommended this action as a priority for Change Fund funding.. William advised that the Integration Care Fund Plan included and action for Red Cross to expand the service to include mental health support, but that there had not been enough statutory staff to support this.

William noted that the Red Cross were working to increase their volunteer driver base. They were also hoping to increase the number of Care at Home volunteers and to expand to the Isles. William discussed the difficulty of isolation in the Isles, compared to previous generations, and Gail suggested he speak with Linsey Drever at VAO regarding the befriending project and how they could work together.

**Crossroads Orkney** – Olivia informed members that Crossroads had received a £10,000 donation from Talisman. She noted that the fund was not guaranteed for next year.

**Orkney Heart Support Group** – Phyllis noted that the Orkney Heart Support Group were still trying to get a heart failure nurse for Orkney. She advised that there was wide support for this from the Scottish Heart Failure Hub. She noted that the Western Isles had four heart support nurses, despite similar funding cuts. She advised that discussions were ongoing with NHS Orkney and there was anxiety over possible additional staff losses at the Balfour Hospital.

**Orkney Blide Trust** – Frazer noted that the Peer Support volunteers were trained and ready to accept referrals from the Community Mental Health team. He advised that the Blide’s Housing Support Service had received a number of referrals. He informed the group that there was uncertainty over funding for next year and that the Blide may have to ask for small contributions from service users, for example for their out-and-about activities.

**VAO** – Gail informed members about the One Digital training opportunity and encouraged members to enrol staff and colleagues. Information about the training was circulated to the group and members were advised to contact Edwina Lloyd at VAO for more information.

Gail advised that the Scottish Government and Banking representatives had drawn up a leaflet to explain Charity banking issues to banks. The leaflet was still in draft form and this will be circulated when finalised. Apparently most banks had not received complaints and so were unaware of issues affecting charity groups. She noted that the recent banking survey completed in Orkney had fed into this work as had a member of staff.

## 10 AOB

### **OIC funding update**

OIC is facing a 4.3% reduction in funding from the Scottish Government. Gillian Morrison (OIC Corporate Services) has advised that a decision has not yet been made on third sector funding but the recommendation would be for a 'stand still' in recognition of the work of the third sector. Gail noted that although this was relatively good news, it would still prove difficult for third sector groups. The OIC budget meeting will take place on 11 February with the decision going to the full council on 18 February.

Andy noted that a 'stand still' would affect staff wages as they would not be able to offer a 1% pay increase as in previous years.

### **TSI network review**

Gail noted that the Scottish Government would carry out an external review of the TSI network and Voluntary Action Scotland. The result of the review should be known by June.

### **OHAC Commissioning plan**

The Orkney Health and Care commissioning plan was out for consultation. Gerd requested members read and contribute.

### **Storm alert**

William advised members that he would attend a meeting of the emergency response team that afternoon regarding the storm predicted for tomorrow. He advised that there was currently a Met Officer Amber warning of wind.

## 11 Dates of next meeting

March 24 2016	McGillivray Room, Orkney Library and Archive
May 19 2016	VAO Board Room
July 21 2016	McGillivray Room, Orkney Library and Archive
September 22 2016	McGillivray Room, Orkney Library and Archive
November 17 2016	VAO Board Room