



Minute of the Third Sector Forum meeting held at 11am on Thursday 24 March 2016 in the Kirkwall Library

**Present:** Sheila Garson, Chairperson (VAO), Hazel Aim (ODF), Gail Anderson (VAO), June Anderson (RSO), Phyllis Braby (Orkney Heart Support Group), Zeldia Bradley (Rape Crisis Centre), Bryan Milner (CAB), Gerd Peters (Scottish Health Council, Orkney), Pat Shields (Orkney InfoNet and Access Panel Orkney), Debbie Sutherland (YPeople), Olivia Tait (Crossroads Orkney)

**In attendance:** Linsey Drever, Michelle Manzie, Arlene Montgomery (Adult Befriending Service)

## **1 Welcome**

Sheila welcomed those present and thanked them for attending.

## **2 Apologies**

Apologies had been received from Hillary Allen, Frazer Campbell, Helen Castle, Erika Copland, Jan Judge, Michelle Koster, Gillian Skuse

## **3 Guest speakers: Adult Befriending Service – Linsey Drever, Michelle Manzie, Arlene Montgomery**

Linsey presented information about activities that would be undertaken as part of the five year funding agreement with Big Lottery. (Presentation attached).

Following the presentation Hazel described the recent changes to the Dial a Bus service primarily that journeys would be offered for social and leisure only. This would be a barrier for some people particularly for health related visits and may put pressure on other services including GPs as home visits were not in their contract. It was acknowledged that if, due to lack of transport, people were unable to access primary care their conditions would worsen leading to additional pressure on NHS services.

The negative impact of loneliness on health and wellbeing for an increasing number of people in Orkney was explored in detail but it was agreed difficult to address as it was not regarded as a health condition. Members asked that the issue be raised by their representative at the IJB Strategic Planning Group. **Action: Gail**

## **4 Minutes of the last meeting**

The minutes of the meeting held on 21<sup>st</sup> January were approved subject to the following amendment:

Page 4: Orkney Heart Support Group: change 'Scottish Heart Support Groups' to 'Scottish Heart Failure Hub'.

## **5 Matters Arising**

### **5.1 Item 10: TSI Network Review**

Gail reported that Orkney has been chosen as a case study area as part of the TSI Network evaluation. A consultant had visited Orkney the previous week to carry out interviews and focus groups with VAO staff, board, third sector, community planning partners and other statutory partners. Gail thanked those who had made time at very short notice to meet the consultant who had gathered

a great deal of useful information. Data from all the case studies and the wider network evaluation would be collated and analysed to assess the effectiveness of the TSI model. A report would be available in due course from the Scottish Government website.

## **6 Inter-agency working group on refugees**

Two meetings of the group had been held and a small planning group formed. A great deal of information had been obtained from other areas where refugee families had already settled and from COSLA and other agencies. Identification of suitable housing was the primary challenge and OIC was currently considering the options. It was likely that should refugees decide to settle in Orkney the maximum would be two families.

## **7 Integrated Children's Services Plan (ICSP)**

Consultations were currently taking place to determine priorities for the 2016-19 ICSP. A survey monkey questionnaire had been circulated to all contacts in the Children's Services Directory and two focus groups in Stromness and two in Kirkwall were being held that week.

## **8 Information Sharing Protocol**

Members noted and welcome the ISP which had been approved by OIC and NHSO. It was agreed to amend the title to add capital letters to 'voluntary sector' and the next step would be an invitation to those organisations for whom information sharing was important and, or essential, to sign the document. **Action: Gail**

## **9 Community Planning and Integrated Joint Board**

It was reported that representatives to the Orkney Health and Care Board and Strategic Planning Group were:

- **Third Sector:** Gail Anderson (Board); Caron Jenkins (Strategic Planning Group)
- **Service user:** Janice Annal (Board); Corrine Curtis (Strategic Planning Group)

The nomination process was explained and the role of the Nominating Committee and it was clarified that VAO had received no resources from the IJB for that phase of the work as the VAO Board had agreed to resource the first phase of the initiative as a supportive partner.

As noted at a previous meeting, a report had been submitted to the OHAC board and the recommendations had been approved. These were:

- simplify the representative role descriptions and provide additional information at induction;
- revise the criteria for nomination of a carer representative from 'a person who is a current carer' to 'a person who has been in an unpaid caring role within the past 24 months';
- implement the nomination process again, to elect carer representatives to the IJB Board and Strategic Planning Group and to elect Locality Group community representatives;
- establish and deliver a robust communication and engagement plan within a more reasonable timescale;

- appoint to the IJB Board the manager of Crossroads (Orkney) for a period of three months to ensure carers views and issues are contributed until carer representatives have been appointed

In response to a question it was confirmed that the nominations submitted by all candidates had been judged by the Nominating Committee to have met the criteria.

In addition, the service user peer network would be promoted more widely during the next nomination phase.

It had been agreed also to carry out another nomination process for community planning representatives but noted that third sector representation on the delivery groups was relatively robust.

## **10 Third Sector Forum (TSF) and Third Sector Working Group (TSWG) – Review of Structure and Remit**

As part of the third sector request to establish a nomination/election process for partnership representation it had been agreed to review the structure and remit of the TSF and TSWG to ensure appropriate and effective communication and engagement. It was agreed to hold two workshops one during the day at a time to suit islands and one in the evening to suit those who had work commitments. Gerd offered his support.

**Action: Gail**

## **11 Member Updates**

### **11.1 ODF/Dial a Bus**

Hazel explained that they were currently revising the organisation's data collection methods and invited members to let her know if the statistics gathered would be of help to them. The organisation would celebrate their 20<sup>th</sup> anniversary by holding a 'safari lunch' in Rendall, Orphir and Deerness.

### **11.2 Heart Support Group**

Phyllis reported that the group had supplied defibrillators to isles schools at a cost of £1,000 each. The group received no funding but relied on the generosity of public donations. A recent Blue Door session had been very successful.

### **11.3 Relationships Scotland Orkney**

June reported an enormous increase in referrals across all services. Two trainee mediators had been recruited.

### **11.4 Citizens Advice Bureau**

Bryan welcomed the one percent increase that had been awarded by OIC.

### **11.5 Crossroads (Orkney)**

Olivia reported that the budget for 2016-17 was £50,000 less due to the end of the Change Fund. An expectation of service had been developed therefore the organisation was exploring how to secure additional funding.

### **11.6 YPeople**

Debbie reported that peer mentoring support service in relation to employment had been established for young people and was going well. She also noted that counselling referrals had increased by 100% and that homeless numbers had increased.

The possible reasons for such an increase in referrals were discussed and it was thought that increased awareness and a reduction in stigma might be partly responsible.

### **11.7 Scottish Health Council, Orkney**

Gerd explained that the organisation was currently undergoing a period of change. He also promoted an event that would be held on 30<sup>th</sup> March in Stirling.

### **11.8 Rape Crisis Centre**

Zelda explained that the new organisation was funded by Scottish Government until 2018 and was currently based in Women's Aid. Her initial role would be to contact organisations and to gather data in order to have an indication of numbers who might need support and the type of support that would be needed. The service would be formally launched on Friday 22<sup>nd</sup> April.

## **11 AOB**

### **11.1 Youth Philanthropy Initiative**

Members expressed their appreciation of the work carried out by Brian Cromarty and Laura Leonard, VAO Youth Development Workers to establish with Kirkwall Grammar School and Stromness Academy contact with a number of third sector organisations. Members had found the information sessions with young people to be very enjoyable and productive and were looking forward to the next stage.

## **11 Dates of next meeting**

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|-------------------|--|
| May 19 2016       | VAO Board Room                               |
| July 21 2016      | McGillivray Room, Orkney Library and Archive |
| September 22 2016 | McGillivray Room, Orkney Library and Archive |
| November 17 2016  | VAO Board Room                               |