

Matrix Event Action Plan

Attendees agreed that the group session had provided a valuable opportunity to reflect on current working arrangements and to think about areas of importance in partnership working for the future. Although the primary focus of the day had been on undertaking the current state assessment the group also invested some time in taking the learning and outputs from the session and considering an action plan that would address the top areas of concern. The group aimed to identify a small number of key actions that would address the widest possible number of issues and improvement areas. The goal was to achieve a high return for targeted action.

Groups were asked to identify a small number of high priority items. There was a high level of agreement resulting in identification of the following group priority areas;

1. Improve communication and access to information about all services available locally
2. Clarity on planning and commissioning objectives leading to more secure and clear funding for Third Sector services
3. Ensuring our priorities are 'Orkney' Priorities and not national ones that don't translate to meeting local needs
4. Re-establish key condition specific support groups that have not been operational recently ie Managed Clinical Networks and improve process for key activities such as hospital discharge planning
5. Work to be able to demonstrate the value of the anticipatory and preventative work

These areas were then reflected in an action plan. Overall responsibility for monitoring the action plan will rest with the NHSOrkney Third Sector lead contact and the local Third Sector Interface.

Action	Link to priority items identified by the group	Action Owner	Progress - timescales
Create a comprehensive catalogue of local services – preferably web based	Priority item 1	Change Fund Leads Group – within the remit of the Connecting Communities Worker	This work is part of the planned Change Fund work Target March 2014
Consider the development of a work shadowing scheme across agencies	Priority item 1	HR and training leads across agencies	This is a new area of work, not currently under way Target Dec 2013 for initial consideration
Develop an updated and comprehensive local Joint Commissioning Strategy based on local needs and opportunities	Priority items 2 and 3	Orkney Health and Care, NHS Orkney and Orkney Islands Council	A working group has been established to lead this work Target March 2014
Re-establish key condition specific support groups that have not been operational recently ie Managed Clinical Networks	Priority item 4	NHS Orkney condition specific leads	This work is planned but is dependent on recruitment to key posts Target Dec 2013
Improve hospital discharge planning to ensure effective links with Third Sector services	Priority item 4	Lynda Bradford OHAC & Linda Merriman NHS Orkney	Updated discharge planning policy Target September 2013
Improve data collection, analysis and understanding re preventative and early intervention activities to support ongoing decisions about investment and service priorities	Priority item 5	All agencies have a role in this. Support provided in some areas by Change Fund at present	On going
Continue to build on existing good work in relation to joint training opportunities	Not linked to the priority items identified but aiming to build on existing 'empowered' areas of work	Specific training opportunities to be discussed as and when opportunities arise. Lead will be dependent on training opportunity at the time	On going