

Draft minute of the **Health and Social Care Special Interest Group** held at 10.30am on Friday 20 September 2019 in the McGillivray Room, Kirkwall Library and Archive, Kirkwall



Present: Erika Copland (Chair / Home-Start Orkney), Rosalind Aitken (Voluntary Action Orkney), Gary Amos (Voluntary Action Orkney), Gail Anderson (Voluntary Action Orkney / representative IJB), June Anderson (Relationships Scotland Orkney), Phyllis Braby (Orkney Heart Support Group), Suzy Frazer (Tackling Household Affordable Warmth), Pat Shields (Access Panel Orkney)

In attendance: Cecily Cromby (minutes), Maureen Swannie (Orkney Health and Care)

1 Welcome

Erika welcomed those present and thanked them for attending.

2 Apologies

Apologies had been received from Mona Budge (Versus Arthritis), Frazer Campbell (Blide Trust), Ann Clarke (YPeople), Fraser Devine (Orkney Care and Repair), Michael Mahoney (Orkney Diabetes Group), Gillian Skuse (Age Scotland Orkney), Michelle Ward (Women's Aid Orkney)

5 Integration Joint Board – Update on Activities, Maureen Swannie, OHAC

Strategic plan

Maureen reported that a number of comments had been received from colleagues and the community on the strategic plan. The comments had been collated under common themes in a document which would be circulated shortly. She noted that some comments had not been included in the document and that a separate document would explain their exclusion. She advised that a plan would sit underneath this first document which would provide more details and an overview of what OHAC hoped to achieve.

Corporate Rebel event

Maureen noted that 150 people had attended the key note speech at the event held in early September. About 20 chief executives and heads of service attended an event which looked at powers and responsibilities being moved to the front line of services. She noted that there were mixed responses to the proposals. Work would continue and Maureen would be in touch with colleagues.

Community Led Support

Maureen advised that voting would finish today for the name of the CLS centres. The choices were: Blether *town/village name*; Talking Together *town/village name*; Communities First *town/village name*. Maureen advised that people could still contribute if they had other ideas. She noted that four offers had been made to date for a venue. The plan would be for one centre to open first, followed by others across the county. Maureen noted that the CLS project would link with other similar projects

and that the aim was to share information, spread good ideas and give communities the responsibility to do what they needed. She noted that the Hope Co-housing project had met with the Sanday Development Trust regarding similar initiatives and that work was being undertaken to encourage practitioners travelling to Sanday (ie Housing Services, Social Work, Job Centre, GPs) to work together in delivering services. Maureen noted that the Flash Report on CLS had been circulated, the draft evaluation framework would soon be circulated for comments and another newsletter would be published.

Carers workshop

Maureen noted that a workshop would be held on Wednesday 25 September to look at how best to support carers. She noted that this was in response to comments received during a National Development Trust visit earlier this year which stated that carers were not getting the support they needed.

Good Conversation training

Maureen informed members that Good Conversation training would be held on 4-8 November and encouraged all colleagues and members of the community to attend.

Action plan following workshops held in June

Maureen advised that following workshops held with Des MacArt, IHub, an action plan had been developed which focussed on four pieces of work:

1. Developing a collaborative approach with CLS working together with the VAO Isles Wellbeing Project, Empowering Communities, etc.
2. Workshops would be held to look at red (legislation) and blue (optional) rules to try to reduce bureaucracy.
3. The use of training badges alongside or instead of SVQ qualifications.
4. The use of alliance commissioning to deliver outcomes, ie joint contracts between NHS and third sector agencies. Maureen noted that OHAC would invite third sector organisations to apply for contracts and suggested that contracts could be for more than 12 months which could provide some stability. Gail noted that the third sector regularly discussed these possibilities and had been waiting on decisions regarding commissioning for a number of years. Maureen thought it unlikely that commissioning would be in place by 2020/21. Gail had hoped that the new Integration Joint Board structure would speed up the move to commissioning. Maureen noted that the Terms of Reference for the new IJB groups were being re-visited by Sally Shaw with a view to possibly joining the work of some of the groups to reduce the number of meetings. Members discussed the importance of reducing the number of meetings and ensuring that meetings held were useful. Gail noted that the H&SC group should be the main conduit for conversation between the third sector and the IJB. Maureen advised that she would circulate a document on alliance commissioning.

Children's Services Inspection update

Maureen discussed the file reading exercise and noted that feedback from the inspectors had not been positive. She suggested that there had been a possible misunderstanding regarding how things worked in Orkney. Maureen encouraged members who would be meeting with the inspectors and attending focus groups to provide a good understanding of the good work being carried out in Orkney.

Maureen Swannie left the meeting. Members thanked her for attending.

Gail requested that members submit comments to her on the IJB Draft Self Evaluation Action Plan.

Members discussed the Children's Services Inspection. June noted that the focus group she was to sit on was cancelled and that she had been moved to a group that did not include mental health. She noted that Orkney had an issue with children's mental health services that was not being resolved. Members discussed the need to collectively raise the issue and the need for equality in alliances and planning between statutory and third sector services.

Members discussed the number of meetings they were expected to attend and that this was difficult given reduced resources. Gail noted that it was important for the third sector to be kept informed regarding statutory developments, she was sometimes unaware of issues despite being a member of the IJB

Pat noted that there had only been 2 or 3 members of the public at the recent workshops on Community Led Support and that they had been very centred towards health professionals and carers. Pat noted that the community were unaware that the meetings were taking place. Ros noted that the experience on Sanday was different and that the meetings had been much more community focussed. Pat also noted that the documents given out at the meetings were very poor. Gail advised that she would feed this back to OHAC.

Action: Gail

Gail highlighted that OHAC services were directed and commissioned by the IJB, just as the third sector was.

3 Notes of previous meeting held on 19 July 2019

The notes were approved.

4 Matters Arising not on the agenda

Item 7: Integration Joint Board Meeting: Gail noted that June Anderson had agreed to join the Strategic Commissioning Board and that Gillian Skuse and Olivia Tait had agreed to join the Tech First Board.

Item 7.2: Alcohol and Drugs Partnership (ADP) – Third Sector Representation - Gail noted that Michelle Ward had been appointment to the ADP.

Item 8.5: Recruitment - Rosalind discussed a useful document regarding allied systems of working. This would be discussed further at the TSWG.

6 Third Sector Skills Audit

Gail discussed the possibility of conducting a skills audit of third sector organisations. This could be used to highlight the breadth of skills of the third sector to statutory colleagues and look at how gaps and inequalities in service provision could be addressed. Members discussed examples of local groups and organisations being

overlooked to provide services in favour of external agencies. Members agreed that an audit would be useful and that the work would be carried forward by the TSWG.

7 ACE's Hub (verbal report, E Copland)

Erika informed members that the ACE's Hub had met on 9 September and discussed mental health services for young people. Erika informed members that OACAS had a new youth worker. She advised that the planned visit from Matthew Portell from Falls Elementary School in Nashville would not happen this year. She advised that the group wanted to conduct a scoping exercise of organisations supporting people affected by trauma. This would be used to provide support to people following screenings of documentaries who may be affected by issues discussed. She noted that Councillors Steve Sanky and John Ross Scott had attended the recent Hub meeting and would raise issues regarding service provision with CAMHS and Sally Shaw. The ACE's Hub planned to hold joint funds by one of the members organisations. The next meeting was planned for 11 November 2019.

8 Attached for information

1. Orkney Foodbank Report January to June 2019

Members highlighted the 50% rise in foodbank referrals and noted the relationship between temperature and foodbank use – with people being in higher need during cold weather.

Members discussed the Child Poverty Action Group. Suzy noted that she had requested to join the group but had not received a response. Gail advised that she would contact statutory colleagues to ensure that third sector organisations had been invited to join the group.

Action: Gail

Gail advised that a paper on corporate parenting made no mention of the third sector and that she had raised this at the Orkney Partnership Board meeting. Gail advised that she would circulate the paper once approved.

Action: Gail

2. A Guide to working and volunteering in Scotland's voluntary sector

Gail noted that the document was well put together. Gary suggested that it could be used when recruiting third sector staff.

9 AOCB

Scottish Parliament Information Centre (SPICe) visit – Gary noted that he had received feedback from the Scottish Parliament following their visit to Orkney. In her feedback, Anne Jepson from SPICe noted that more of these visits should be conducted (Orkney was the first) and highlighted the importance of seeking out those who may not be submitting their views through their MSP or other lobbying methods. She stated that the insight gained from the visit would help SPICe to write briefings that provide a richer picture of the realities of how health and social care is delivered and services configured.

Gail advised that as a result of the visit she had been invited to give evidence to the Scottish Parliament's Health and Support Committee on the changes to delivery of Primary Care services in Orkney and access to health professionals in the community. Gail asked members to provide her with their thoughts on this. Members discussed that the outer isles particularly faced issues relating to access to GPs, issues regarding IT, recruitment challenges and the costs of delivery. Pat noted that the ferries are not all accessible for wheelchair users. Phyllis noted that the hours of the hospital shop were restrictive and that patients with no family on the Orkney mainland had no means of buying essential items. Members noted that there was more involved in hospital care than simply medical care and noted that some hospital volunteers (ie snack trolley) had been put off by unnecessary training requirements.

10 Date of next meeting:

All meetings will be held at 10.30 in the McGillivray Room, Orkney Library and Archive.

Friday 15 November 2019