

Third Sector Forum: Recovery and Renew Sub Group Action Plan

	Issue	Actions	Lead	Timescale	Progress Update
1	Difficulty in identifying and engaging with people who may need support but are not known to services	a) Discussions with statutory agencies/third sector organisations re identification of most vulnerable; b) promotion campaign of local services using radio orkney/orcadian/TS newsletters/social media to raise awareness of what is available	VAO/third sector	end Sept/beg Oct 2020	a) reported to renew groups - issue of isolation of older people raised b)VAO Communication Sub Group meeting 16/9/20 proposal to promote VAO directories approved by the Group. Promotion scheduled for week beginning 28/9/20 - completed;
2	Anticipated 'tsunami' of need ie mental health & wellbeing, financial impact on individuals and families and capacity of third sector to deliver	a) Training in mental health awareness b) Third sector referral/financial information survey* c) issues reported to the Caring for People Group d) explore collaborative working in order to meet need	a) Public Health/OBT b) VAO c) VAO d) all	01/09/2020 d) December 2020	a) course information circulated b) survey circulated wb 31/8/20 closing date 20/9/20; report completed and submitted.
3	Challenges in disseminating non digital information when community facilities are closed	a) promote effectively current service information via third sector and other services - see 1b above b) ensure information is up to date and accurate c) maintain and promote service directories d) raise the issue of collaborative communication with TOP	a) Caring for People Group/VAO b) All organisations c) VAO d) VAO	a)September/October 2020 b) updates carried out continuously c) September/October 2020 d) November 2020	a) discussed at a Caring for People Group meeting 29/10 - decision to compile a leaflet for wide circulation using Orcadian and social media and discussions initiatives on-going; b) directory of information being updated on a continuous basis; directories are being promoted on VAO website ; NHSO added TS information to staff induction; d)communication plan on approved at the Communities Renew/Strong Communities Delivery Group meeting on 17/2/21
4	Challenges in gathering third sector information due to too many requests/current workload	a) analyse how information is being gathered and simplify process b) purpose is clear and feedback is given c) define which areas of information are important	a)/b All	Dec-20	Renew Group data think tank being established with third sector representation; the need for resources to ensure effective use of local data added to the SCDG plan; VAO pilot in partnership with Astrosat;
5	Sustainability of third sector services	a) develop new ways of working building on evidence of need b) review and revise costs/financial model c) consider sharing resources eg buildings/skills d) be proactive in suggesting to statutory agencies what the third sector could do e) support/information/training/mentoring to establish collaborative/partnership working f) re-opening premises: planning/risk assessment/suitability g) gather and promote 'good practice' case studies h) Third sector referral/financial information survey* i) survey of organisations most at risk j) third sector health and social care services skills audit	a)/b) VAO/Lunch Clubs/DTs c) All d) all e) VAO/HIE f) VAO g) VAO/HIE h) VAO i) VAO j) VAO/HIE	Sep-20	a/b) telephone survey being carried out of local organisations to identify challenges - report to Group 10/3/21; c) exploration with lunch clubs to establish joint funding application - funding secured for staff resource to March 21 and funding application successful for 2021-23; f) information/risk assessment templates for reopening services being disseminated to local organisations and individual enquiries being responded to; g) Good practice case studies received and circulated; j) application submitted to Interface to identify an academic partner to carry out skills audit - partner identified work likely to begin 2021; partner unable to fully carry out the brief so further discussions being undertaken
6	Community/volunteer 'burn out'	a) assess what support is required and agree actions; b) promote micro volunteering	a) Strong Communities Delivery Group/Community Recovery Liaison Group b) VAO/WDT	Dec-20	a) agreement to establish a SCDG working group to resume this work; b)WDT to draft a micro volunteering case study as part of a promotion
7	IT Infrastructure/digital delivery:	a) national scheme delivering hardware and broadband connection - challenges for organisations re connectin scotland b) pass information to partnership renew groups and The Orkney Partnership	a) Connecting Scotland/OIC b) VAO/HIE	Sep-20	a) issues with Connecting Scotland scheme reported to Community Renew group; b) a priority for the Orkney Partnership Board